

Award Fee Determination Scorecard

Contractor: G4S Government Solutions, Inc. – Wackenhut Services Incorporated (WSI)

Contract: Protective Force Security Services

Contract Number: DE-AC30-10CC60025

Award Period: October 1, 2013 – March 31, 2014

Basis of Evaluation: Award Fee Plan

The contractor is required to provide, operate, and maintain an armed and uniformed protective force for the physical protection of U.S. Department of Energy (DOE) security interests and other such related duties at the Savannah River Site (SRS).

The objective of the award fee provisions of the contract is to afford the Contractor an opportunity to earn fee commensurate with the achievement of optimum contract performance. Performance of this contract is evaluated according to technical capability and performance, community, state, and regulator relationships and corporate perspective as it relates to protective force operations, training, management support, environment, safety, health and quality assurance. The DOE uses the adjectival rating and associated descriptions, as well as award-fee earned percentages, in accordance with Federal Acquisition Regulations.

Total Award Fee Available:

For year five of the initial five-year base contract, the total award fee available is \$5,554,162.00. This was divided evenly between two performance evaluation periods. The award fee available for October 2013 to March 2014 is \$2,777,081.00. The award fee available for April 2014 to September 2014 is \$2,777,081.00.

Period: October 2013 – March 2014

Award Fee Available: \$2,777,081.00
Award Fee Earned: \$2,388,289.60
Percentage Earned: 86%

Period: April 2014 – September 2014

Award Fee Available: \$2,777,081.00
Award Fee Earned: N/A
Percentage Earned: N/A

Award Fee Area Adjectival Ratings:

Protective Force Operations and Training (50% of total available)

The Contractor shall provide a well-trained, highly motivated Protective Force (PF) capable of reliably executing routine and emergency duties, in accordance with DOE directives and site specific requirements to ensure the overall security and safety of the SRS.

Period	Percentage earned this period
October 2013 - March 2014	43%
April 2014 – September 2014	xx%

Protective Force Management and Support (25% of total available)

The Contractor shall provide management and support functions to include: recruiting and retention of personnel, protection program planning, development of routine and emergency orders, plans and procedures, effective utilization of PF personnel, logistical and administrative functions to ensure PF mission accomplishment and compliance with applicable directives in all programmatic functions.

Period	Percentage earned this period
October 2013 - March 2014	20%
April 2014 – September 2014	xx%

Environment, Safety, Health and Quality Assurance (25% of total available)

The Contractor shall implement and maintain, in accordance with DOE requirements, comprehensive ESH&QA programs that ensure work is accomplished in accordance with applicable standards, as well as protect workers and the environment. In addition, the Contractor shall coordinate with the site M&O contractor, as appropriate, on site-wide ESH&QA topics.

Period	Percentage earned this period
October 2013 - March 2014	23%
April 2014 – September 2014	xx%

For the evaluation period of October 2013 through March 2014, WSI-SRS met or exceeded many of the performance goals and objectives this period worthy of special note.

Significant Achievements:

- WSI-SRS was very effective in their response and execution of site security and support activities throughout adverse winter storms resulting in site closure on two separate occasions in January and February 2014. The WSI Protective Force (PF) Management Team participated in frequent teleconferences with the Savannah River Site (SRS) Emergency Operations Center, and the Site Services Department to address critical road closure and infrastructure issues. In addition to ensuring key security support during these severe weather conditions, WSI staffed all critical PF staffing positions throughout the site to appropriately secure all key facilities and the SRS perimeter.
- WSI-SRS developed and executed a Contingency Action Furlough Plan due to the Federal Government lapse of appropriations, resulting in furloughs of over 1700 site employees (including 270 WSI personnel) and facility ramp down to a Safe and Secure operational level. This Safe and Secure plan was effectively implemented, directing all non-essential personnel, Headquarters PF, and adjustment of PF shifts to be executed to ensure protection of SRS people and missions. Although this plan was in short duration, the impacts were mitigated by an efficient plan, ensuring the sites critical security mission was maintained.
- WSI-SRS personnel responded to a serious traffic accident involving a site employee with multiple, serious injuries. Law Enforcement (LE) officers effectively managed the accident scene, coordinating with SRS Emergency Medical Technicians and WSI Aviation Department to safely, expeditiously air-lift the employee to a local hospital for treatment. Additionally, the Aviation Department responded to assist the WSI Law Enforcement Department in the pursuit and apprehension of a fleeing suspect along the SRS perimeter roadways. With effective

utilization of the Helicopter illumination light in a dark, forested area, the PF personnel were able to locate and arrest the fleeing, non-site employee, suspect.

- LE personnel joined with local law enforcement agencies to co-host the U.S. Police Canine Association (USPCA) Region 2 Detector and Tracking Dog trials in Aiken, SC. With over 40 canine teams from multi states participating. Four SRS explosive teams successfully completed USPCA re-certifications for ensuring operational readiness in support of the SRS Security protection strategies. The WSI Canine Lt. has been recognized as a DOE complex wide Canine Program Subject Matter Expert and continues to provide departmental wide support in the development of new canine program standards as well as support to the DOE HQ's Performance Testing Working Group.
- WSI-SRS continues to demonstrate a focused priority on the security strategy development for the H Area missions and Security Enhancement Project, ensuring operational readiness with the reallocation of PF resources and numerous performance testing and training Force on Force (FoF) exercises to ensure operational readiness. The Aviation Operations Department continues to maintain a rapid response readiness and 99.9% operational rate in support of SRS security posture.
- WSI-SRS successfully conducted three FoF exercises and over 200 no notice and limited notice performance exercises that tested and evaluated the PF performance and the overall effectiveness of security measures of the applicable facility/area.
- WSI-SRS's Emergency Management program continued to provide quality support in planning and executing numerous emergency preparedness training drills.
- WSI-SRS continues to ensure Integrated Safety Management System (ISMS) is a part of all WSI programs and activities. Additionally, WSI-SRS's full implementation of the Assisted Hazard Analysis (AHA) program marked a significant improvement in the WSI work planning process. The AHA program has replaced the Risk Analysis and Risk Assessment process which would require a single person to assess all of the risks associated with a given work package. The AHA process utilizes a team approach for a more comprehensive review. AHA training has been conducted for 94% of the targeted AHA users.
- WSI-SRS Industrial Hygiene (IH) program continues to set the standard for impulsive noise protection. The IH program has addressed impulsive noise issues associated with the various WSI PF weapons systems. As a result of the IH initiatives, WSI-SRS has the most protective impulsive noise program in the DOE complex.
- The Industrial Hygiene program identified the issue of airborne lead resulting from the firing of the PF ESS weapons systems during indoor exercises. The airborne contamination is due to the lead contained in the primer of the ESS ammunition. Several tests were conducted to establish an engineered control that could be used to reduce the amount of airborne lead to meet the OSHA requirements. IH determined that the use of portable High Efficient Particulate Air filtration at or near the PF weapons system deployment areas would substantially reduce the airborne lead levels. WSI worked with SRNS to place these filtration units in key areas during FoF exercises.

Significant Deficiencies:

During this rating period, WSI-SRS experienced an unusual number of performance failures by some PF personnel during the conduct of surveys and assessments. While WSI-SRS met the overall objectives of the contract, as well as overall cost, schedules, and technical performance requirements, the individual performance failures has resulted in WSI-SRS initiating a number of corrective actions and lessons learned bulletins to preclude recurrence. The WSI-SRS management team is expected to continue to monitor the progress of all corrective actions for thorough completion and implementation. These performance failures were a key consideration in the determination of the overall performance grade.