

Award Fee Determination Scorecard

Contractor: G4S Government Solutions, Inc. – Wackenhut Services Incorporated (WSI)

Contract: Protective Force Security Services

Contract Number: DE-AC30-10CC60025

Award Period: October 1, 2011 – September 30, 2012

Basis of Evaluation: Award Fee Plan

The contractor is required to provide, operate, and maintain an armed and uniformed protective force for the physical protection of U.S. Department of Energy (DOE) security interests and other such related duties at the Savannah River Site (SRS).

The objective of the award fee provisions of the contract is to afford the Contractor an opportunity to earn fee commensurate with the achievement of optimum contract performance. Performance of this contract is evaluated according to technical capability and performance; community, state, and regulator relationships; and corporate perspective as it relates to protective force operations and training, management support, and environment, safety, health and quality assurance. The DOE uses the adjectival rating and associated descriptions, as well as award-fee earned percentages, in accordance with Federal Acquisition Regulations.

Total Award Fee Available:

For year three of the initial five-year base contract the total award fee available was \$5,204,095.00. This was divided evenly between two performance evaluation periods. The award fee available for October 2011 to March 2012 was \$2,602,047.50. The award fee available for April 2012 – September 2012 was \$2,602,047.50.

Period: October 2011 – March 2012	Period: April 2012 – September 2012
Award Fee Available: \$2,602,047.50	Award Fee Available: \$2,602,047.50
Award Fee Earned: \$2,497,965.60	Award Fee Earned: \$2,523,986.08
Percentage Earned: 96%	Percentage Earned: 97%

Award Fee Area Adjectival Ratings:

Protective Force Operations and Training (50% of total available)

The Contractor shall provide a well-trained, highly motivated Protective Force capable of reliably executing routine and emergency duties, in accordance with DOE directives and site specific requirements, to ensure the overall security and safety of the SRS.

Period	Percentage earned of the 50% available this period
October 2011 to March 2012	96%
April 2012 – September 2012	97%

Protective Force Management and Support (25% of total available)

The Contractor shall provide management and support functions to include: recruiting and retention of personnel, protection program planning, development of routine and emergency orders, plans and procedures, effective utilization of Protective Force personnel, and logistical and administrative functions to ensure Protective Force mission accomplishment and compliance with applicable directives in all programmatic functions.

Period	Percentage earned of the 25% available this period
October 2011 to March 2012	97%
April 2012 – September 2012	97%

Environment, Safety, Health and Quality Assurance (25% of total available)

The Contractor shall implement and maintain, in accordance with DOE requirements, comprehensive ESH&QA programs that ensure work is accomplished in accordance with applicable standards, as well as protect workers and the environment. In addition, the Contractor shall coordinate with the site M&O contractor, as appropriate, on site-wide ESH&QA topics.

Period	Percentage earned of the 25% available this period
October 2011 to March 2012	95%
April 2012 – September 2012	98%

For the evaluation period of October 2011 through March 2012, WSI-SRS met or exceeded a majority of performance goals and objectives this period worthy of special note.

Significant Achievements:

- WSI-SRS’s execution of the Protective Force (PF) Strike Contingency Planning; diligent preparation for the 2012 Security Protection Officer Competition, including extensive coordination with DOE National Training Center representatives; and increased training and planning for upcoming Force on Force (FoF) activities associated with H Area missions.
- WSI-SRS, joining with DOE-SR and other SRS prime contractors, readily endorsed initiatives of the new SRS safety awareness campaign, *Safety Begins with Me*. Specifically, the WSI-SRS Law Enforcement (LE) Department increased traffic patrols on Site in an effort to reduce unsafe driving practices and speeding.
- WSI-SRS personnel responded to two serious traffic accidents involving Site employees with multiple, serious injuries, LE officers effectively managed the accident scene, coordinating with SRS Emergency Medical Technicians and WSI Aviation Department to safely, expeditiously air-lift personnel to local hospitals for treatment.
- LE personnel joined with local law enforcement agencies to co-host the U.S. Police Canine Association (USPCA) Region 2 Detector and Tracking Dog trials in Aiken, SC. With over 40 canine teams from multi states participating, all nine SRS explosive teams and one narcotic team completed USPCA re-certifications for ensuring operational readiness.
- During this performance period, an audit was conducted of the WSI-SRS Training program by the Commission on Accreditation for Law Enforcement Agencies (CALEA), resulting in WSI-SRS being granted Public Safety Training Academy Re-accreditation. Additionally, WSI-SRS training personnel executed with precision the planning and coordination activities associated with SRS hosting the 40th anniversary of the Department’s Security Protection Officer Team Competition.

- WSI-SRS continues to demonstrate a focused priority on the security strategy development for new H Area missions, ensuring operational readiness with the reallocation of PF resources and development of a Readiness Assessment Plan. The Aviation Operations Department continues to maintain a rapid response readiness and 99% operational rate in support of SRS security posture.
- WSI-SRS successfully conducted four Force-on-Force exercises that tested, evaluated, and validated Protective Force (PF) performance and the overall effectiveness of security measures of the applicable facility/area. Additionally, WSI-SRS's Emergency Management program provided quality support in planning and executing numerous emergency preparedness training drills and the annual graded exercise.

Significant Deficiencies: None

For the evaluation period of April 2012 through September 2012, WSI-SRS met or exceeded a majority of performance goals and objectives this period. Worthy of special note are the following accomplishments.

Significant Achievements:

- WSI-SRS successfully achieved ISMS Phase II Verification during the month of September. This achievement can be directly attributed to the efforts made by WSI-SRS to implement the Corrective Actions and Opportunities for Improvement from the Phase I assessment and the proactive safety culture exhibited by WSI-SRS during the Phase II Verification process. WSI-SRS has put forth a substantial effort to fully implement their ISMS program and to achieve Phase II ISMS verification. The efforts visible throughout WSI-SRS and the change to the overall safety culture of WSI-SRS. Examples of this include the monthly safety meetings that have company-wide participation, ISMS briefings conducted by organizations outside of OSHD to ensure all employee understand the process, the quarterly safety meetings conducted by AOD that have aviation focused safety topics and discussions, the utilization of the ISC/ESC process to introduce new equipment and procedures , and the involvement of OSHD in the Force on Force exercises to ensure safety is integrated into the exercise from inception to completion.
- WSI-SRS's diligent preparation and outstanding execution of hosting the DOE Complex wide 2012 Security Protection Officer Training Competition (SPOTC), which required extensive coordination with DOE National Training Center representatives; DOE HQ's; and site entities for range preparation, site access, and hosting high level HQ's personnel/ Foreign National dignitaries and the closing Award Ceremony. Additionally, the WSI-SRS SPOTC team placed first place overall in the competition, winning the top level Secretary's Award, a testament to the site Protective Force Training program and Protective Force readiness.
- The Site Aviation Program, managed by WSI-SRS Aviation Operations Department was recognized by the DOE Office of Aviation Management (OAM) and the General Services Administration (GSA) as the most outstanding small aviation program in all of DOE and the Federal Services. AOD received the DOE 2011 Jeff Snow Aviation Program Memorial Award and the AOD Director of Operations, Todd Hatfield, received the DOE 2011 John Cooley Aviation Support/Professional Memorial Award. GSA awarded the 2011 Federal Aviation Award (Small Program) to WSI-SRS AOD in recognition of outstanding effectiveness, efficiency, operations, and safety.
- WSI-SRS successfully negotiated a new five year Collective Bargaining Agreement (CBA) with the local Protective Force Union, thereby avoiding a Protective Force work stoppage; and provided Protective Force personnel and support to other sites within the complex during their strike contingency planning efforts.
- WSI-SRS successfully completed readiness activities in support of the new H area mission. In support of the transition and readiness determination for the H-Area mission, WSI-SRS conducted nine Force on Force (FOFs) exercises specifically for the H-Area campaign. Two additional FOFs, including the K-Area and L-Area Validation FOFs which were also completed in this period. This required extensive planning and coordination to successfully and safely conduct all eleven FOFs. These exercises required numerous resources and personnel comprising the PF and Opposition Force participants, controller/evaluators, safety personnel, and ESS personnel. Additionally, WSI-SRS's Emergency Management program provided quality support in planning and executing numerous emergency preparedness training drills and the annual graded exercise conducted in May 2012.
- WSI-SRS Law Enforcement Officers assisted local law enforcement officers in a felony vehicle pursuit and apprehension of two armed robbery suspects. The suspect vehicle crashed through one of the SRS perimeter barricades and drove onto the General Plant Site. The suspects were followed by off-site law enforcement officers to include WSI-SRS LE personnel who joined in the pursuit. The suspects were taken into custody, and transported to an off-site detention center by local LE personnel. The suspects were charged with numerous offenses to include trespassing and damage to government property.
- WSI-SRS pro-actively responded to the Y-12 security breach, by conducting a thorough review of site security response plans, initiated training, and conducted PF Limited Scope Performance Tests.

Additionally, WSI-SRS personnel were asked to provide support to Y-12 by providing training instructors and key management personnel to review the overall security posture as part of their corrective actions.

➤ **Significant Deficiencies: None**